

# ontrac

## User manual



Dyson OnTrac  
noise-cancelling  
headphones

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### Contents

In the box

Download the MyDyson™ app

Get to know your headphones

Turning on and pairing  
your headphones

Battery and LED behaviour

Controlling audio

Active noise cancellation

In-flight adaptor

Configuring your headphones

Cleaning your Dyson

OnTrac™ headphones

# In the box

Some accessories may not be included.  
You can buy additional accessories at  
[www.dyson.com.sg](http://www.dyson.com.sg)



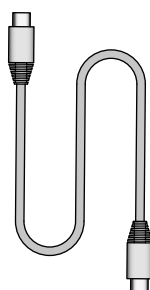
Drawing of the  
Dyson OnTrac  
noise-cancelling  
headphones

Dyson OnTrac™ noise-cancelling headphones



Drawing of the  
Dyson OnTrac  
Slimline case.

OnTrac™ Slimline case



Drawing of a  
USB-C cable.

USB-C cable

## Download the MyDyson™ app

An essential part of your experience, the MyDyson™ app lets you control your Dyson OnTrac™ noise-cancelling headphones – wherever you are. If you haven't already, download the app now for extra features and the latest updates.

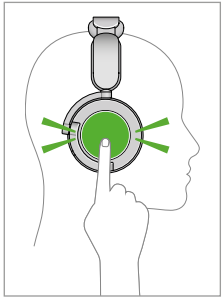
Download the MyDyson™ app from the App Store or Google Play. Open the app and follow the on-screen instructions to create a new account.



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# Get to know your headphones



A drawing of a head wearing the Dyson OnTrac headphones while tapping the ear cup

**Active noise cancellation**  
To switch between modes, double tap either ear cup.



A drawing of a smartphone with the My Dyson app.

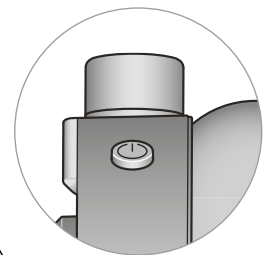
**Download the MyDyson™ app**  
See sound and air quality reports for your location, in real time. And adjust EQ modes to optimise your listening.

**Adjust your headphones**  
Put your headphones on.  
Adjust the headband, sliding both sides until you have a comfortable fit.

**Power button**  
Turn your headphones on and off, and connect to a Bluetooth® wireless technology device. Hold for two seconds to turn on or off, and five seconds to pair.

**Autopause/Play**  
Your headphones will automatically pause your audio when you take them off, and automatically play your audio when you put them back on.

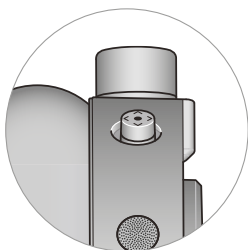
A drawing of the Dyson OnTrac noise-cancelling headphones.



A close-up drawing of the power button on the ear cup of the Dyson OnTrac headphones.

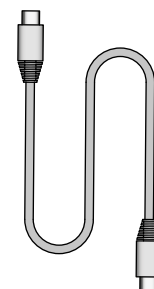
**Battery-saving head detect**  
After 30 minutes of inactivity your headphones will automatically turn off to save battery. To turn them back on, hold the power button down for 2 seconds.

**Ergonomic ear cup**  
Angled at minus 13° and oval-shaped to sit over the ear



A close-up drawing of the audio joystick on the right ear cup of the Dyson OnTrac headphones

**Joystick**  
Lets you control music, adjust volume and access your voice assistant – on the back of your right ear cup.



**USB-C charger**  
Charge your headphones using the USB-C Cable.

A drawing of a USB-C cable

# Turning on and pairing your headphones

Pairing your headphones is easiest with the MyDyson™ app.

## Connecting to the MyDyson™ app

Download the MyDyson™ app from the App Store or Google Play. Open the app and follow the on-screen instructions to create a new account.

If you already have an account, select 'Add machine' and follow the instructions.

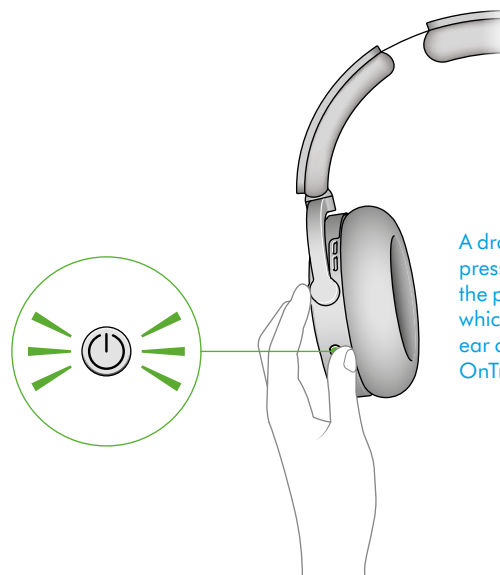


The logos of Dyson, the App Store and Google Play

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## Press and hold the Power button

After two seconds, the LED light will turn white to show that your headphones are on.



A drawing of a finger pressing down on the power button, which is found on the ear cup of the Dyson OnTrac headphones.

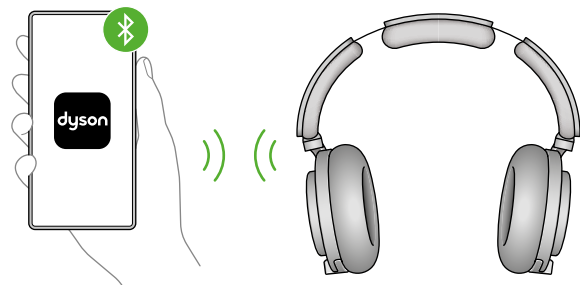
## Connect using Bluetooth® wireless technology<sup>1</sup>

Press and hold the Power button for five seconds. The LED will flash blue when in pairing mode.

**Note:** Before flashing blue, the LED will flash white and you will hear an off tone, continue holding the Power button through this.

Open Bluetooth® in your mobile device's settings menu. Check that Bluetooth® is turned on and select 'Audio OnTrac' to connect to your headphones.

Your MyDyson™ app will alert you when pairing is complete.



A drawing of the Dyson OnTrac noise-cancelling headphones next to a smartphone with Bluetooth and the MyDyson app.

1. The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Dyson is under license.

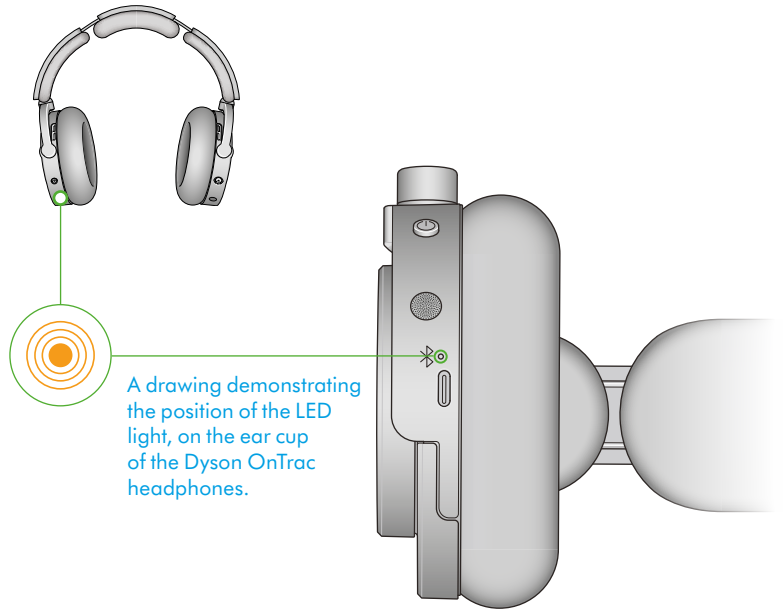
# Battery and LED behaviour

## Battery life

Up to 55 hours of listening, even with ANC switched on. And if you're running low, a 10-minute charge delivers 2.5 hours of battery, and a 30-minute charge delivers 9 hours.

## LED

Locate the charge indicator at the front centre of the left ear cup.



## Battery

### Battery is more than 10% charged

The LED will turn green.



### Low battery

If the battery is under 10% charged, the LED will flash amber for 5 seconds.



### Auto power off

When the product turns off after 30 minutes of inactivity, you will see a white LED.



### Charging

When connected to a power supply and charging, the LED will pulse amber. When fully charged the LED will turn green and then fade to off.



## Bluetooth® wireless technology<sup>1</sup>

### Bluetooth® in discoverable mode<sup>1</sup>

Blue LED – continuous pulse.



### Bluetooth® successfully connected<sup>1</sup>

Blue LED – continuous pulse ends. Audio – welcome tone.



## Alerts

### Seek Dyson support

Red LED – flash for 5 seconds



### Update installing

White LED – pulsed flashing



<sup>1</sup> The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Dyson is under license.

# Controlling audio

To play audio through your headphones, you'll need to either connect them using Bluetooth® or the in-flight adaptor cable.

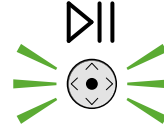
## Use the intuitive joystick

Control your audio using the MyDyson™ app or the joystick on the back of your right ear cup.

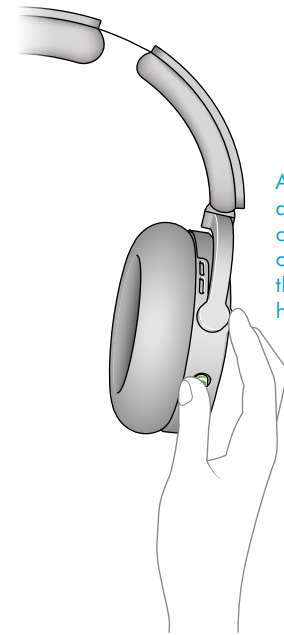
### Play and pause

Press the middle of the joystick to play.  
Press it again to pause.

A drawing of the intuitive joystick.



A drawing demonstrating use of the audio joystick on the ear cup of the Dyson OnTrac headphones.



## Intuitive joystick

### Skip and seek

Tap the joystick on the left or right to skip tracks.  
Press and hold to fast forward or rewind.



A drawing of the Dyson OnTrac headphones' intuitive joystick, with arrows pointing left and right to demonstrate how to skip, fast forward and rewind.

### Volume

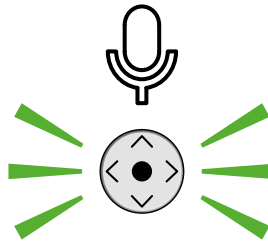
Push the joystick up or down to adjust the volume.



A drawing demonstrating how to raise and lower volume with the Dyson OnTrac headphones' intuitive joystick.

### Activating voice assistant

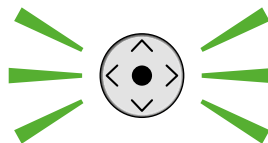
Press and hold the middle of the joystick for two seconds to activate the voice control on your mobile device.



A drawing demonstrating how to activate voice control with the Dyson OnTrac headphones' intuitive joystick.

### Answering phone calls

To accept an incoming call, press the joystick.  
To decline a call, press and hold the joystick.  
To end a call, press the joystick.



A drawing demonstrating how to answer calls with the Dyson OnTrac headphones' intuitive joystick.

# Active noise cancellation

Use Active noise cancellation (ANC) to reduce the background noise around you.

You can double tap either outer cap to switch between noise cancelling modes.

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## Isolation mode

The maximum level of ANC, reducing surrounding background noise. This is the default setting for your headphones.

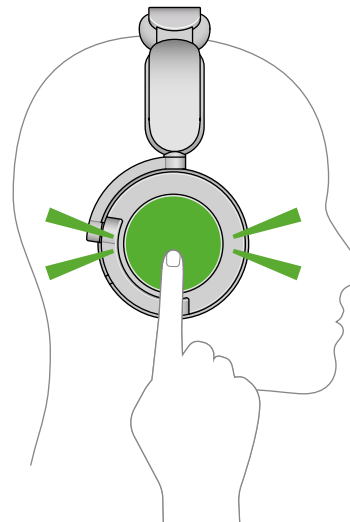


Drawing of profile of Dyson OnTrac noise-cancelling headphones.

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## Transparency mode

To hear the environment around you.



A drawing of a head wearing the Dyson OnTrac headphones while tapping the ear cup.

# In-flight adaptor

(available separately)

Connect the In-flight cable to the 2-pin adaptor, then plug into the plane's entertainment system via the audio port.

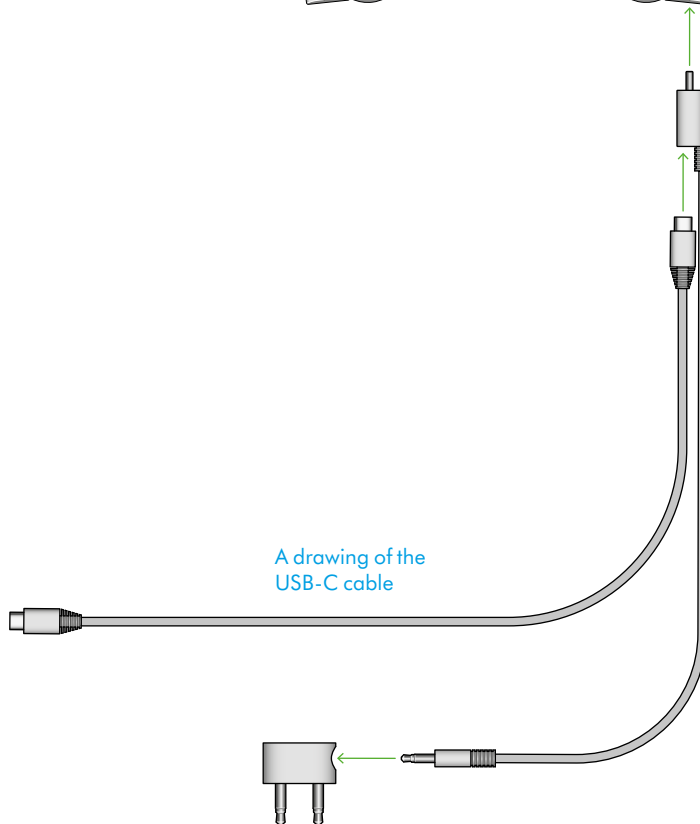
The In-flight adaptor will only charge your Dyson OnTrac™ noise-cancelling headphones when the USB-C cable is also used.

Please note that the audio controls on your Dyson OnTrac™ noise-cancelling headphones will not function when the In-flight adaptor is in use.

A drawing of the Dyson OnTrac noise-cancelling headphones.



A drawing of the in-flight cable



A drawing of the USB-C cable

A drawing of the in-flight 2 pin adaptor



## Warning

The In-flight 2-pin adaptor is for connection to an audio outlet only. Plugging in to a mains socket outlet may result in a fire or pose a risk of an electric shock.

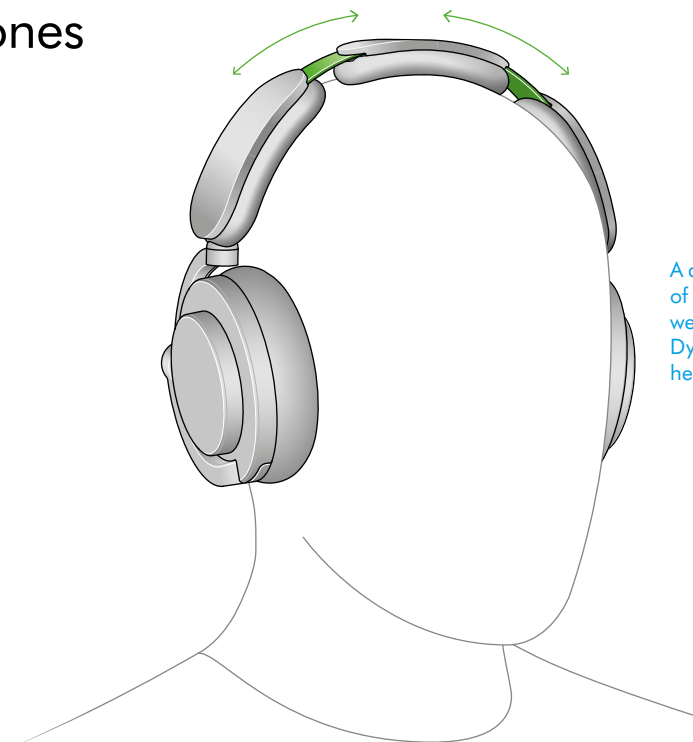




# Configuring your headphones

## Adjusting the headband

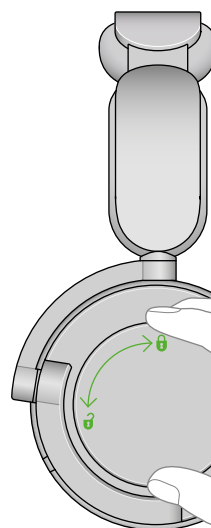
To adjust the headband, grip and slide it into place for a comfortable fit.



A drawing of a head wearing the Dyson OnTrac headphones.

## Replacing the outer caps

To remove an outer cap, twist the outermost circular part anti-clockwise. Align the replacement outer cap on the headphones and twist clockwise until it clicks.



A drawing of the Dyson OnTrac headphones' outer caps being replaced.

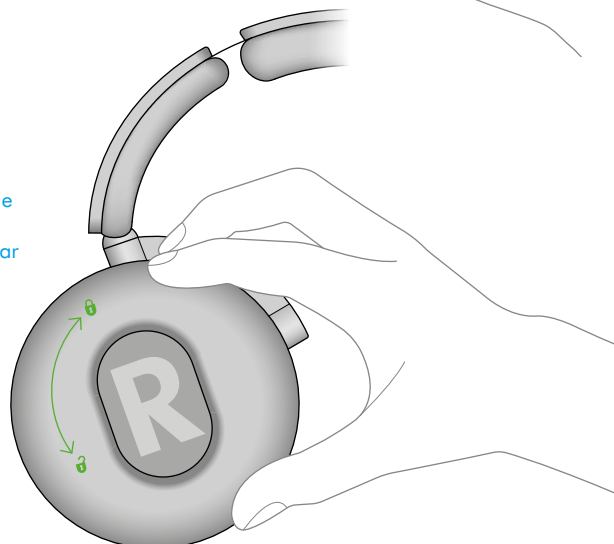
## Replacing the ear cushions

To remove an ear cushion, twist it anti-clockwise. Select the correct replacement for the left or right ear. These are marked with an L and an R on both the headset and the ear cushions themselves.

Line up the long and short slots on the ear cushions with the matching ridges on the headset. Push down and twist clockwise, until it clicks into place. Make sure the ear cushion is flush to the headphones to ensure proper functionality.

When you replace the ear cushions, we recommend you go to the Product settings section of the MyDyson™ app and recalibrate your headphones. You'll find this under Replacing accessories.

A drawing of the Dyson OnTrac headphones' ear cushions being replaced.



# Cleaning your Dyson OnTrac™ headphones

## Outer caps

Wipe away dust or debris from the perforations in the ear cup covers with a soft, damp, lint-free cloth.

## Ear cushions and headband

Wipe away dust or debris with a soft, damp, lint-free cloth.

A set of drawings demonstrating the cleaning of the Dyson OnTrac headphones. A hand wipes the ear cups and headband with a lint-free cloth.

